

# HOW CAN SMB WORK FOR YOUR PRACTICE?

SMB works for your practice by handling everything after you see the patient. Your personal biller will go over each claim and make sure the proper codes are being used. If another podiatrist is doing something different or if something might raise a red flag for audit, we will let you know. We should know in 10-14 days if a claim has been paid in full and every claim that isn't paid in full within 30 days we physically pick up the phone, call on each claim and figure out how to get it paid. That is one of the main reasons we will get your AR to 3% at 90 days and 1% at 120 days. We NEVER arbitrarily write things off. You have the final say while providing complete transparency. And we always handle all your patient calls about billing.

